

Your Denplan 2018 Prize Draw Competition

Terms and Conditions

30th September 2018

1. The prize draw is open to Denplan patient members with no outstanding fees and who are UK residents, over the age of 18.
2. Employees of the Promoter, their families, agents or any third party directly associated with administration of the prize draw are excluded from this prize draw competition.
3. The prize draw is free to enter and no purchase is necessary.
4. The opening date for entries is 9.00am on 9th October 2017. The closing date of the prize draw is midnight on 31 December 2017. Entries received before or after the stated opening and closing dates and times will not be eligible for entry.
5. To enter this free prize draw you must complete the Your Denplan 2018 survey in full, which is available at www.denplan.co.uk/yourdenplan2018.
6. The Promoter accepts no responsibility for entries not successfully completed due to a technical fault of any kind.
7. A winner will be chosen by random draw performed by a computer process no later than one month after the closing date (31 January 2018).
8. Prize details:
 - Return flights, from UK to Rome, economy class (including hold luggage)
 - Return private taxi transfer from Rome airport to hotel, based on two adults sharing
 - Seven nights' accommodation in a deluxe twin/double room in a five star hotel (based on two sharing), located in the centre of Rome
 - £250 hotel spa credit per person
 - Excursions/activities: Colosseum visit and wine tasting; panoramic 'Rome by Night' tour with dinner and music; tour of the Vatican, Sistine Chapel and Pinacoteca
 - Airport taxes included subject to change until issue of ticket
 - The winner is responsible for travel to and from the UK airport
 - Travel insurance is not include. It is advised that the winner purchase travel insurance as soon as the trip is booked.
 - The prize winner must provide at least 8 weeks' notice before preferred departure date
 - If an element of the holiday prize is not available on the chosen dates, a suitable alternative can be provided.
 - Travel is available up to the end of January 2019 (subject to availability) but excludes Christmas and New Year (18th December 2018-5th January 2019), Bank Holiday periods and some school holidays unless otherwise stated on the prize description.
 - Please note if there are special events (such as a Grand Prix) those dates will also be excluded
 - Local city tax/resort fees may apply depending on destination
 - Once booked the trip cannot be amended
 - Passports must be valid for a minimum of six months, subject to destination
 - Any visa requirements are the winner's responsibility.
 - At least one of the travelling party must be 18 years of age or older.

9. The winner will be notified by email or telephone (using details provided at entry) and must provide a postal address to claim their prize. If a winner does not respond to the Promoter within 21 days of being notified by the Promoter, then the winner's prize will be forfeited and the Promoter will be entitled to select another winner in accordance with the process described above.
10. The prize for the winner is non-exchangeable, non-transferable and no cash alternative is offered.
11. The prize is supplied by Red Letter Days, The Grange, 100 High Street, Southgate, N14 6BN. The Promoter reserves the right to replace the prize with an alternative prize of equal or higher value if circumstances beyond the Promoter's control makes it necessary to do so.
12. The decision of the Promoter regarding any aspect of the prize draw is final and binding and no correspondence will be entered into about it.
13. The winner's name and county can be obtained in writing to The Editor, Your Denplan 2018, Press Office, Simplyhealth Professionals, Simplyhealth House, Victoria Road, Winchester, Hampshire, SO23 7RG or via email to pressoffice@denplan.co.uk one month after the closing date of the prize draw.
14. Participants are deemed to have accepted and agreed to be bound by these terms and conditions upon entry. The Promoter reserves the right to refuse entry, or refuse to award the prize to anyone in breach of these terms and conditions.
15. The Promoter reserves the right to hold void, cancel, suspend, or amend the promotion where it becomes necessary to do so.
16. Insofar as is permitted by law, the Promoter, its agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of the Promoter, its agents or distributors or that of their employees. Your statutory rights are not affected.
17. Winners may be required to participate in publicity related to the prize draw which may include the publication of their name and photograph in any media.
18. Personal data supplied during the course of this promotion may be passed on to third party suppliers only insofar as required for fulfilment/delivery/arrangement of the prize.
19. The prize draw will be governed by English law and entrants to the prize draw submit to the jurisdiction of the English courts.
20. The Promoter of this prize draw is Denplan Ltd, trading as Simplyhealth Professionals. Registered address: Hambleden House, Waterloo Court, Andover, Hampshire, SP10 1LQ.