

BiteSize News

Brought to you by Denplan

HELPING YOU
BRUSH UP
ON DENTAL
WELLBEING

Customer service counts

It's essential to stand out from the crowd in today's tougher market conditions. That's why we think customer service and personal care are so important, for both you and your clients.

With our award-winning customer service team consistently scoring over 90% on levels of satisfaction and quality of service, you can rest-assured that the companies you represent are getting the very best service.

Phil Perkins, an employee at Getronics Central Support Services commented: "I was offered a dental payment plan from Denplan as part of my employee benefit package and I couldn't be happier with the service I've received. I can continue to see my usual NHS dentist, which is great and, other than a quick form, there has



been no heavy-going admin to complete on my part. Having the emergency cover and 24-hour helpline has given me real peace of mind and the fact I get to see my dentist as often as I need, without having to worry about huge bills, is just fantastic!"

For downloadable resources and the latest dental news visit www.denplan.co.uk/company-plans Click on 'For Brokers' then 'Supporting you'.

KEY FACTS:

- 1 Denplan consistently score over 90% on levels of satisfaction and customer service*
- 2 Denplan provides a dedicated and ongoing support for both you and your clients
- 3 Denplan also offers reimbursement for both private treatment and NHS care as well as a 24-hour emergency helpline in case of an accident

*Source: BDRC Research (Q4 2009) - 98 adults surveyed

For more information about flexible dental cover, please contact **0800 169 3279** or go to www.denplan.co.uk/company-plans



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