



Your guide  
to **flexible**  
**payment plans**


Whatever treatment you  
wish to offer - there's a plan.

# Create a flexible payment plan


- You are in control of the plan
- You have access to online, real-time reports through the FPP portal - you won't have to wait to find out if patient has paid
- Patients can sign up instantly
- You can tailor the amount and number of monthly payments that best suits each patient
- Patients can have more than one plan running at once
- Could help increase your practice and treatment uptake from non-dental treatments including aesthetics
- You can recommend patients to have more high-end treatments as price will not be an issue
- No credit checks needed
- Encourages long-term treatment planning and attendance - patients won't have to save up for treatments, delay or skip visits
- You can create your own bespoke artwork through our online portal

**If you want firmer, plumper skin - we can help.**

We're now offering a payment plan that helps you to spread the cost of your dermal fillers treatment.




It's quick and easy to set up - ask us about our dermal fillers payment plan.


 Simplyhealth Professionals

**We've an easy way to pay for those cosmetic dental treatments that may have seemed out of reach.**

We're now offering a payment plan that allows you to spread the cost of your treatment.



It's quick and easy to set up - ask us about our cosmetic dental plan.

 Simplyhealth Professionals

# Grow your patient base with a flexible payment plan

## Implant maintenance

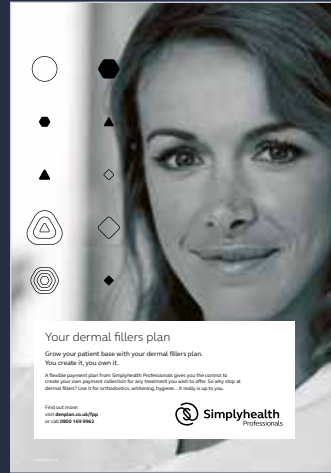


**Your implant maintenance plan**  
Grow your patient base with your implant maintenance plan. You create it, you own it.  
A flexible payment plan from Simplyhealth Professionals gives you the control to create your own payment collection for any treatment you wish to offer. So why stop at dental implant maintenance? Look for hygiene, orthodontics, whitening... it's ready to go for you.

Find out more  
visit [simplehealth.co.uk/ftp](http://simplehealth.co.uk/ftp)  
or call 0800 188 9842

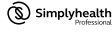


## Dermal fillers

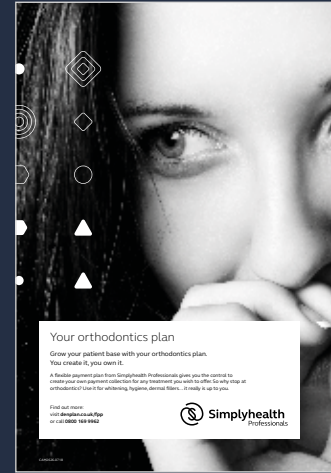


**Your dermal fillers plan**  
Grow your patient base with your dermal fillers plan. You create it, you own it.  
A flexible payment plan from Simplyhealth Professionals gives you the control to create your own payment collection for any treatment you wish to offer. So why stop at dermal fillers? Look for orthodontics, whitening, hygiene... it's ready to go for you.

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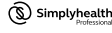


## Orthodontics

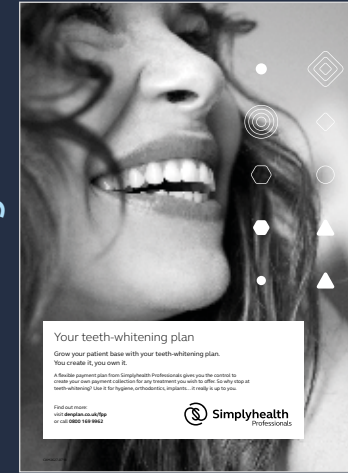


**Your orthodontics plan**  
Grow your patient base with your orthodontics plan. You create it, you own it.  
A flexible payment plan from Simplyhealth Professionals gives you the control to create your own payment collection for any treatment you wish to offer. So why stop at orthodontics? Look for whitening, hygiene, dermal fillers... it's ready to go for you.

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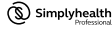


## Teeth-whitening




**Your teeth-whitening plan**  
Grow your patient base with your teeth-whitening plan. You create it, you own it.  
A flexible payment plan from Simplyhealth Professionals gives you the control to create your own payment collection for any treatment you wish to offer. So why stop at teeth-whitening? Look for hygiene, orthodontics, implants... it's ready to go for you.

Find out more  
visit [simplehealth.co.uk/ftp](http://simplehealth.co.uk/ftp)  
or call 0800 188 9842



## Hygiene

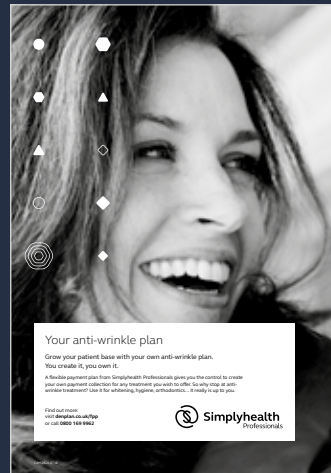


**Your hygiene plan**  
Grow your patient base with your own hygiene plan. You create it, you own it.  
A flexible payment plan from Simplyhealth Professionals gives you the control to create your own payment collection for any treatment you wish to offer. So why stop at hygiene? Look for whitening, dermal fillers, orthodontics... it's ready to go for you.

Find out more  
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or call 0800 188 9842

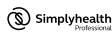


## Anti-wrinkle



**Your anti-wrinkle plan**  
Grow your patient base with your own anti-wrinkle plan. You create it, you own it.  
A flexible payment plan from Simplyhealth Professionals gives you the control to create your own payment collection for any treatment you wish to offer. So why stop at anti-wrinkle? Look for whitening, hygiene, orthodontics... it's ready to go for you.

Find out more  
visit [simplehealth.co.uk/ftp](http://simplehealth.co.uk/ftp)  
or call 0800 188 9842




It doesn't have to stop there – for any treatment you wish to offer, there's a plan. It really is up to you.

**You create it, you own it.**


# How do flexible payment plans work?

- FPP is a payment collection scheme which enables you to create bespoke payment plans for each patient
- The plan is not linked to Denplan patient numbers or admin fee arrangements
- You can create a plan online with your patients in minutes, there are no forms to complete and send
- There is a dedicated office team to help you with any questions
- You can create your own literature online via our design portal
- Patients can choose a treatment offered by your practice
- They can agree the payment terms with you and choose from:
  - Setting up a monthly plan for on-going treatments (such as anti-wrinkle treatments)
  - A three to 10 month plan for a short course of treatment (such as implants)
  - You and the patient decide the initial payment and ongoing payments (this is optional)


**Looking your best just got easier.**  
We're now offering a payment plan that allows you to spread the cost of anti-wrinkle treatment.




It's quick and easy to set up – ask us about our anti-wrinkle treatment plan.

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Professionals

**If you're not happy with your smile but are put off by the cost of teeth straightening we can help.**  
We're now offering a payment plan that helps you spread the cost of your teeth-straightening treatment.



It's quick and easy to set up – ask us about our teeth straightening payment plan.

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# 7 simple steps to get started

1. Your FPP advisor will help get you set up on our FPP portal. They will contact you and give you your login details alongside training over the phone. You are now ready to offer flexible payment plans.
2. You and your patient agree the treatment plan, the initial payment (this can be any amount or none at all), the ongoing payment time or total number of collections and the monthly amounts.
3. You then login to the FPP portal and add the patient's details including bank details, what the treatment is and the initial payment amount (this can be different from the monthly direct debit amounts).
4. You print out the Terms and Conditions and give to your patient.
5. When both you and your patient are happy with the completed form, you submit it and it is instantly uploaded onto the FPP system.
6. You, your patient and the FPP advisors will be sent an email.
7. Treatment can now begin.


Please note there is a 14-day cooling-off period.



**We can make that brighter, whiter smile you've always wanted more achievable.**  
We're now offering a payment plan that helps you to spread the cost of your teeth-whitening treatment.



It's quick and easy to set up – ask us about our teeth whitening plan.

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# Payment collections and unpaids

1. Payments are collected from the patient on the **1st of the month** and passed on to you on the 20th of the month, less the payment collection fee of £1.00 including VAT.
2. You will have access to real-time reports through the FPP portal at any time.
3. If a patient goes unpaid they will be contacted by us and we'll try and collect two payments the following month. **You will know if someone has not paid by the 3rd or 4th of the month as this will show on the FPP portal.**
4. If a patient goes unpaid twice, we'll tell them and cancel the plan until they call us to pay by card and re-start their plan.
5. The patient will be told that the dentist will pursue them for any money owed and they will lose any discount they have enjoyed on treatments received unless they bring their treatment plan back up to date – this is for patient retention purposes.

**Please note you are responsible for chasing any outstanding amounts from cancelled plans.**

Your plan, your name, you're in control  
For any treatment, there's a payment plan



# Do practices need a Consumer Credit Licence?

**No, a flexible payment plan is available either as ongoing payments for ongoing treatment**

OR

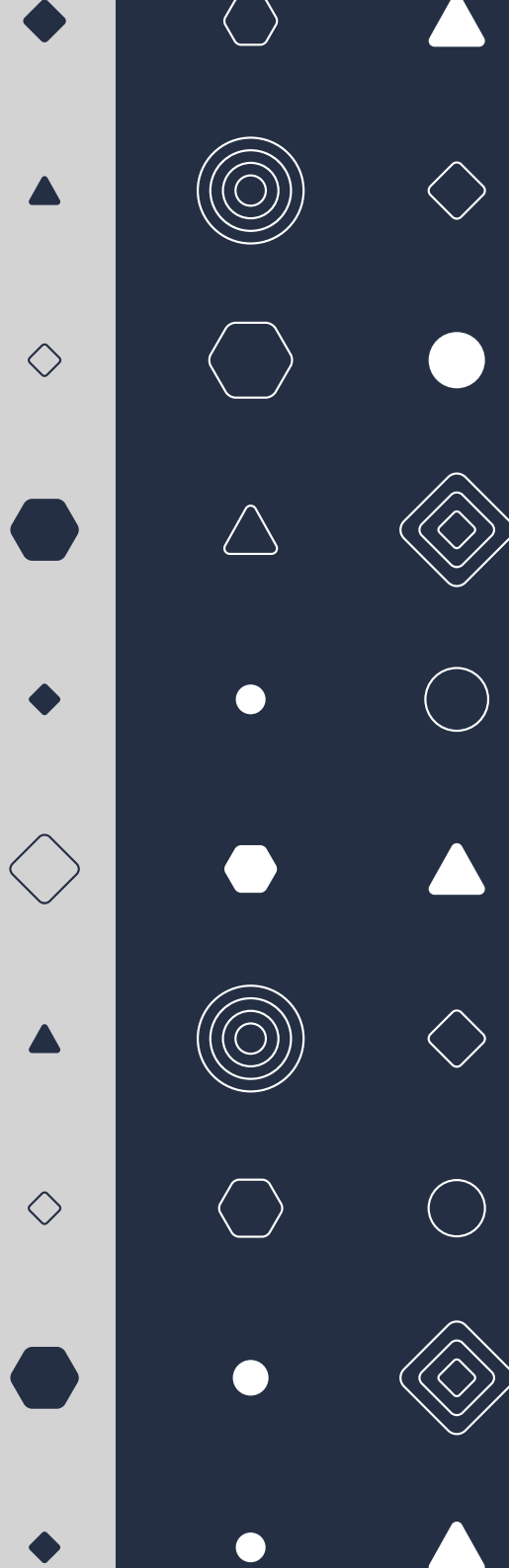
**A fixed number of payments (up to ten) to repay a one-off treatment**

The practice does not need a Consumer Credit Licence because an ongoing flexible payment plan is not a credit agreement. Anyone can offer up to 12 monthly payments for credit (since 2015) without a CCL, and no interest is charged by the dentist for either type of flexible payment plan.

**To provide these types of plans practices and FPPs must meet the following criteria:**

- no interest or admin charge of any sort is added to the cost of treatment
- it is for a fixed amount
- your primary business is not selling financial services
- it is arranged to be paid in no more than 12 monthly payments  
flexible payment plans have been restricted to a maximum of 10 monthly payments to ensure practices are well within the 12 month limit, to allow for payment delays or re-collection attempts if monthly payments go unpaid.

**The practice can check this on the FCA (Financial Conduct Authority) website or via the internet**



Implant maintenance

Orthodontics

Teeth-whitening

Hygiene

## Get in touch

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Straightening

Facial aesthetics