## **Press Release**



16 November 2015

### Denplan launches DEPPA upgrade

Denplan has launched a new upgraded version of The Denplan PreViser Patient Assessment (DEPPA) tool. DEPPA provides an instantaneous online report showing a patient's Oral Health Score, alongside giving an evidence-based assessment of a patient's risk of future diseases such as dental caries, periodontal disease, tooth wear and oral cancer.

DEPPA first launched its innovative patient assessment tool in May 2013, marking a pivotal moment in clinical risk assessment, supporting effective communication and truly placing patients and their future oral health at the very centre of effective and preventive care.

Denplan has launched an enhanced version of DEPPA, following valued and valuable input from its Excel dentists. Denplan Excel is an advanced quality assurance programme, developed for dentists to help support clinical governance, professional regulation and excellence in patient care and communication. The upgraded version of DEPPA will contain three substantial benefits:

- Firstly, patient data and reports will be stored securely within the DEPPA system. This
  means that whilst it is still best practice to save reports to the practice's management
  software/clinical records, they can simply be accessed at any time from the DEPPA
  home page.
- Secondly, for a patient who has had a previous DEPPA assessment, this can be linked
  to the current one. A new third page will appear on these follow up assessments
  which shows the results of up to two previous assessments, thus increasing patient's
  understanding of how their oral health and future risk is changing.
- And thirdly, the practice analysis reporting has been enhanced. This enables
  practices to audit their patients in depth, over any period of their choosing and at
  anytime.

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Commenting on the enhancements to DEPPA, Henry Clover, Deputy Chief Dental Officer at Denplan said: "We're extremely proud of how popular the DEPPA tool has become since its launch over two and half years ago – over 50,000 patients have now benefitted from the evidence based tool, which is designed to help improve the patient experience and significantly improve their understanding of their oral health. It is also a valuable clinical decision support tool.

"We value the continued input from our member dentists, which enables DEPPA and our Excel programme as a whole to continue to develop. The upgrades to DEPPA have been trialled already and we are confident they are straightforward to implement and will significantly enhance the usability of the tool for dentists."

DEPPA has received extremely positive feedback from both patients and dentists - 100% of dentists asked agreed that the DEPPA report is a 'valuable patient communication aid', while 95% agreed that comprehensive patient assessments, such as DEPPA, are becoming an essential aspect of quality dental care.\*

Denplan has produced a simple guide to using the upgrade, for existing users of DEPPA, which is available alongside the main DEPPA manual. DEPPA remains free to all Excel dentists, whilst non-Excel Denplan members can benefit from unlimited use of the online system for just £90 per month (inc VAT). For more information about DEPPA or to sign up online, visit <a href="http://www.denplan.co.uk/dentists/denplan-excel/deppa">http://www.denplan.co.uk/dentists/denplan-excel/deppa</a>

\* Denplan DEPPA Dentist Survey, February 2014

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### Notes to Editors: About Denplan

Denplan Limited is the UK's leading dental payment plan specialist owned by Simplyhealth; with more than 6,500 member dentists nationwide caring for approximately 1.7 million Denplan registered patients. Established in 1986 by two dentists who pioneered the concept of dental payment plans, Denplan has been at the heart of dental care for nearly 30 years. Today, Denplan has a wide range of dental plans for adults and children, enabling patients to spread the cost of their private dental care through a fixed monthly fee. Denplan supports regular attendance and preventive care, reducing the need for clinical intervention and helping patients to maintain healthy teeth and gums for life. Patient enquiries telephone: 0800 401 402 Dentist enquiries telephone: 0800 328 3223 www.denplan.co.uk

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- Denplan Care: all routine and restorative care + worldwide dental injury and dental emergency cover
- Denplan Essentials: routine care only + worldwide dental injury and dental emergency cover
- Plans for Children: routine and other agreed care + worldwide dental injury and dental emergency cover
- Membership Plan: registered with the dentist + worldwide dental injury and dental emergency cover
- Denplan Emergency: worldwide dental injury and dental emergency cover only
- Corporate Dental Plans: company funded, voluntary and flexible benefit schemes

Denplan also provides a range of professional services for its member dentists and their practice teams, including the Denplan Quality Programme, Denplan Excel Accreditation Programme and Denplan Training. Plus regulatory advice, business and marketing consultancy services and networking opportunities.

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#### **About Simplyhealth**

We have been helping people with their health for over 140 years. Our roots are in the hospital funds set up during the Victorian era to help working people save for their medical care, and we still follow mutual values today. With no shareholders, our profits go back into supporting our customers and healthcare charitable causes, donating over £1 million each year. Last year, we donated £1.4 million.

In 2011, we acquired Denplan Limited, the UK's leading dental payment plan specialist. Simplyhealth has 1,391 employees based across our offices in Andover, Manchester, Leeds and Denplan in Winchester. We serve our 3.5 million customers through cash plans, dental plans, Denplan and pet health plans. Simplyhealth has Independent Living Centres which provide daily living and mobility products, including powerchairs, mobility scooters and wheelchairs, in Andover, Bristol, Burnham, Droitwich, Kenilworth, Leeds, Northfield, Norwich, Sutton Coldfield, Telford, Willenhall and Wolverhampton.

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