

Press release

Tuesday 20 March 2018

Simplyhealth Professionals provides practices with GDPR toolkit

Simplyhealth Professionals has produced a range of templates and draft policies to support its practices in preparation for meeting the enhanced data protection requirements, coming into force on Friday 25 May 2018. The company has also been providing detailed information and guidance on the implication for practices of the new data regulations with a three part blog written by Roger Matthews, Honorary Life President and former Chief Dental Officer (<https://www.denplan.co.uk/dentists/blog>).

Between now and Friday 25 May, the recommendations are that practices will need to:

- Complete their data audit (as recommended by The Information Commissioner's Office (www.ico.org.uk/gdpr))
- Check where back-ups are stored (ask your software provider/s)
- Consider how to present Privacy Notices to patients
- Consider revising their Data Protection and Information Security policies
- Update their Cookie policy if they have a website
- Carry out and document a Legitimate Interest Assessment (in simple terms how you lawfully process personal data)
- Draw up a Data Breach policy and procedure (if not already done)
- Appoint a Data Protection Officer

To help with preparation, Simplyhealth Professionals has published several templates for members on their web portal in a GDPR toolkit. There are templates available for a Legitimate Interest Assessment, a Privacy Notice and a Data Breach. However, in each case it will be necessary for practices to consider how these templates should be adapted for their own particular circumstances and practice. Further resources will be published on the portal in the coming weeks in the form of a Cookie policy, a Data Retention policy, a Data Protection policy and an Information Security policy.

As the new law is still a Parliamentary ‘work in progress’ and subject to some further amendments, Simplyhealth Professionals intends to keep members fully updated on any further developments.

Henry Clover, Chief Dental Officer at Simplyhealth Professionals, said: “We shouldn’t forget that confidentiality, consent and security of sensitive information – to name but three factors – have already been an integral part of dental practices for a long time. This is the embodiment of data protection in our professional lives, so much of this is not actually new.

“However, there is still some preparation required by practices and they will need to become familiar with some different language. Similar to the support we provided with regards to CQC inspections, we have again attempted to simplify the complex and make generic data protection requirements relevant to dental practices.”

Ends

For more information on Simplyhealth Professionals:

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About Simplyhealth Professionals:

In February 2017, Denplan rebranded as Simplyhealth Professionals.

Dental

Simplyhealth Professionals is the UK's leading dental payment plan specialist with more than 6,500 member dentists nationwide caring for approximately 1.7 million patients registered to a Denplan product.

Simplyhealth Professionals provides the following range of leading Denplan dental payment plans under the Denplan name:

- Denplan Care: all routine and restorative care + worldwide dental injury and dental emergency cover
- Denplan Essentials: routine care only + worldwide dental injury and dental emergency cover
- Denplan for Children: routine and other agreed care + worldwide dental injury and dental emergency cover
- Denplan Membership: registered with the dentist + worldwide dental injury and dental emergency cover
- Denplan Hygiene: A dental payment plan without dental insurance for all types of practice from NHS, mixed and private to support patients commit to a consistent hygiene programme.
- Denplan Emergency Insurance: worldwide dental injury and dental emergency cover only

Simplyhealth Professionals also provide a wide range of professional services for its member dentists and their practice teams, including the Denplan Quality Programme and Denplan Excel Accreditation Programme. Plus regulatory advice, business and marketing consultancy services and networking opportunities.

Dentist enquiries telephone: 0800 169 9962.

For patient enquiries telephone: 0800 401 402

For details of all of our products, visit www.denplan.co.uk

About Simplyhealth:

For 145 years we've been helping people to make the most of life through better everyday health. In 2017 Simplyhealth and Denplan united under one Simplyhealth brand and today we're proud to be the UK's leading provider of health cash plans, Denplan dental payment plans and pet health plans.

We help over three million people in the UK access the health and care products, services and support that they need, when they need them and at a price they can afford.

1m health cash plan customers
1.5m patients with a Denplan payment plan
6,500 member dentists
1,900 member vets
879,600 animals covered
11,000 corporate clients

We're proud to donate 10% of our pre-tax profits to health-related charitable activities every year, and this amounted to over £1 million in 2017. Our Simplyhealth Great Run Series partnership raised an additional £42.6 million for charity.

Simplyhealth is a trading name of Simplyhealth Access, which is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority.

www.simplyhealth.co.uk